Fanvil X3G Provisioning Guide

Preparing the X3G

1) First, plug your phone into power or PoE, wait for it to boot and choose your language:



2) Hit OK and then go to the MENU and select STATUS, then OK:



3) Note the IP address on the STATUS screen (this can change on reboot):



4) With the IP address from step 3, open your browser to that IP and login with the default admin account: user: **admin** password: **admin**

User:	admin	••••
Password:	[••••
Language:	English 🗸	
Language:	English V	

5) Once logged in, click "Auto Provision" in the top menu:

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	Information	Account	Configurations	Upgrade	Auto Provision	Tools	Reboot F

6) Populate the provisioning server information as follows, and click "Apply":

Server Address:	apps.hamshackhotline.co	apps.hamshackhotline.com:2443	
Configuration File Name:	x3gcfg-\$mac.xml		0
Protocol Type:	HTTP 🗸		0
Update Interval:	2400	(1~2400)Hour(s)	0
Update Mode:	Update at Time Interva	l 🗸	0
Autoprovision Now >>			
TR069 >>			
	Apply		

7) Once applied, click "Autoprovision Now":

Static Provisioning Server >>		
Autoprovision Now >>		
	Autoprovision Now	
TRAC >>		

8) Confirm Autoprovision Now:



NOTE: After confirming, it can take up to 5 minutes for the phone to pull down its configuration profile from HH. Do not reboot, and exercise some patience here. Once the provisioning is complete, your phone should be ready for use when the LINE 1 (L1) button turns green.

ALSO NOTE: HHUS has moved to BATCHED PROVISIONING which means that you must wait another 24 hours before your line can become active. This means, while you can provision the phone, it will not register with the network until the line actually is processed by our batch provisioning.